

## **AFFSS FREQUENTLY ASKED QUESTIONS**

### **1. Who do I contact if there is a problem?**

If there is a problem with anything, please contact us at [affss@mymts.net](mailto:affss@mymts.net).

If you are a satisfied customer, please let others know first. If you are unsatisfied for any reason, please let us know first so that we may correct the problem.

### **2. When can I expect my order?**

All in stock items will ship in 1 – 2 days. We strive to have your order to you within 7 – 10 business days.

Please allow extra time for large orders.

### **3. Do you make custom orders?**

Custom orders are possible. Please consider that pricing, order delivery time, and material choices/availability will be varied. Do not hesitate to ask for a custom order.